

Communication Update - Email



March 2019

Dear Parents,

Thank you to everyone who completed our survey on communication at the recent round of parents' evenings. The most striking result is that more than 70% of people said they would prefer information via email, with by far the most common concern about our current communication systems being that paper letters do not always make it home.

Email has many advantages: it is secure, environmentally friendly, quick and cheap. We have reviewed our current Parentpay system, and propose using this for all email communication, as well as collecting parental consents for all the trips and clubs we run where there is no charge made. We believe this will have many benefits (particularly security and timeliness of information) both for parents and school – and will bring Oakfield communication into the 21st century!

We plan that all information currently being sent home by letter will be replaced by email from Monday 20th May. If you are already a registered user of the Parentpay system, no action is required. If you are not already a registered user of Parentpay, you will need to register, with a valid email address. We will be sending out individual login details to those parents in a separate letter.

All letters sent to parents will also be available via the Oakfield website under the What's On section: <http://www.oakfieldacademy.co.uk/downloads/letters/>.

Please be aware that while letters will be sent to you via your email address on Parent Pay 

reports will be accessed via the Parent App  **along with timetable, rewards and attendance information.**

If you have any comments or concerns about this change, please do not hesitate to contact Mrs Pinches via the School Office: phone 01373 462539 or email oakfieldacademy@educ.somerset.gov.uk

Kind regards,

Mrs K Pinches
Parent Information Project Co-ordinator

